Technical Service Information Bulletin

February 14, 2008

Title:

DRIVELINE VIBRATION/DRONE BETWEEN 55 - 75 MPH

Models:

'03 – '08 GX 470



Introduction

Customers of some 2003 - 2008 model year GX 470 vehicles may complain of a vibration/drone felt in the floorboard or seat when maintaining steady speeds between 55 and 75 mph. The following procedure has been developed to address this condition.

Applicable Vehicles

2003 – 2008 model year GX 470 vehicles.

Parts Information

NO. (SEE NOTE)	PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
1	41196–60010	41196–60020	Differential Dynamic Damper	1
2	_	90105-A0051	Flange Bolt	2
3	36293–35040	36293–35060	Transfer FR Drive Chain	1
4	_	33183–60070	Dynamic Damper (for Transfer)	1
5	_	91619–61235	Bolt w/Washer	2
6	_	04362–60120	Gasket and Seal Kit	1

NOTE:

Parts 1 & 2 are applicable ONLY to vibration/drone at 55 – 65 mph.

Parts 3, 4, 5, & 6 are applicable ONLY to vibration/drone at 70 – 75 mph.

Warranty Information

55 – 65 mph Vibration/Drone:

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
DL7003	Install Revised Dynamic Differential Damper	0.5	41196–60010	9B	99

70 – 75 mph Vibration/Drone:

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
DL7004	Install Transfer FR Drive Chain and Transfer Case Dynamic Damper	8.5	36293–35040	9B	99

Applicable Warranty*:

This repair is covered under the Lexus Powertrain Warranty. This warranty is in effect for 72 months or 70,000 miles, whichever occurs first, from the vehicle's in-service date.

^{*} Warranty application is limited to correction of a problem based upon a customer's specific complaint.

Required Tools & Equipment

TOOLS & MATERIAL	QUANTITY
Gear Oil, API GL-5, SAE 75W90	1.4 liters
FIPG Sealant: P/N 08826–00090, Three Bond 1281, or Equivalent	As Needed
Sealant: P/N 08833–00080, Toyota Genuine Adhesive 1344, Three Bond 1344, Loctite 242, or Equivalent	As Needed
MP Grease	As Needed

	SPECIAL SERVICE TOOLS (SS	Ts)	PART NUMBER	QTY	DRW**
Compa	nion Flange Holding Tool*		09330-00021	1	3
Universal Puller Set "B"*			09950-40011-02	1	24
	Seven (7) components from this kit/set are required:				
	 Hanger 200 (P/N 09951–04020) 				
	• Slide Arm (P/N 09952–04010)				
COMPO	 Center Bolt 200 (P/N 09953–04030) 	(Company of the Company of the Compa			
COMPONENT(S) OF KIT/SET	 Arm 25 (P/N 09954–04010) 				
	• Claw No. 5 (P/N 09955–04051)				
	 Attachment (P/N 09957–04010) 	8			
	 Holder (P/N 09958–04011) 				
Crank	shaft Service Tool Set*		00002–62091–02	1	24
COMPONENT(S) OF KIT/SET	One (1) component from this kit/set is required:			•	
NENT(S)	 Crankshaft Front Oil Seal Replacer (P/N 09223–46011) 				

- * Essential SST.
- ** Drawer number in SST Storage System.
- *** These tools may be ordered from SPX/OTC, or an equivalent tool may be used.

NOTE:

Additional SSTs may be ordered by calling SPX/OTC at 1-800-933-8335.

Required Tools & Equipment (Continued)

	SPECIAL SERVICE TOOLS (SS	STs)	PART NUMBER	QTY	DRW**
Seal Ring Tool*		9	09631–32020	1	12
Replacer Set #1*		Segmentaries of	09950-60010-02	1	23
COMPONENT(S) OF KIT/SET	Two (2) components from this kit/set are required: Replacer 32 (P/N 09951–00320–01) Replacer 59 (P/N 09951–00590–01)	(a) (b)			
Handle	e Set*	All	09950-70010-02	1	23
COMPONENT(S) OF KIT/SET	One (1) component from this kit/set is required: • Handle Assembly 100 – 4.25 inch (P/N 09951–07100–01)				
Transmission Transfer Bearing Replacer Set		9 9 9 9 9 (1) 9 9 (2)	09316–60011	1	
COMPONENT(S) OF KIT/SET	One (1) component from this kit/set is required: • Replacer Pipe*** (P/N 09316–00011, or Equivalent)				
Pilot B	earing Installer***		09304–12012 (or Equivalent)	1	

- * Essential SST.
- ** Drawer number in SST Storage System.
- *** These tools may be ordered from SPX/OTC, or an equivalent tool may be used.

NOTE:

Additional SSTs may be ordered by calling SPX/OTC at 1-800-933-8335.

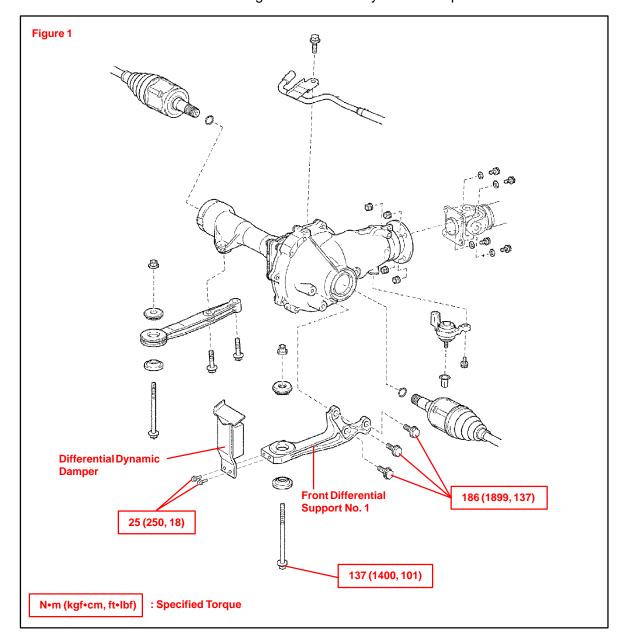
Diagnostic Procedure

Confirm customer complaint of vibration/drone felt in the floorboard or seat between 55 – 75 mph by test driving the vehicle and note the speed range in which the vibration/drone occurs.

- Does the vibration/drone occur in the 55–65 mph range?
 If YES Go to Front Differential Damper Installation/Replacement in this TSIB.
 If NO go to next question.
- Does the vibration/drone occur between 70–75 mph?
 If YES Go to Transfer Case Drive Chain Replacement/Transfer Case Dynamic Damper Installation in this TSIB.
 - If **NO** This TSIB does NOT apply.

Repair Front Differential Damper Installation/Replacement Procedure (55 – 65 mph Vibration/Drone Only)

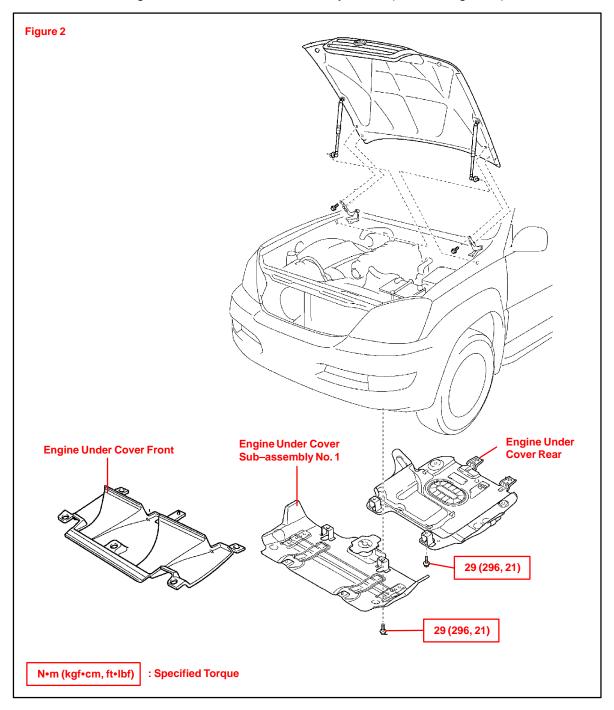
1. Confirm if the vehicle has the original differential dynamic damper installed.



NOTE:

- 2003 2004 model year GX 470:
 If the vehicle has had TSIB No. ST004–04 performed OR is produced AFTER VIN # JTJBT20X*40032263, the differential dynamic damper has been installed.
- 2005 2008 model year GX 470:
 These vehicles are equipped with factory installed differential dynamic damper on the front differential.
- If the vehicle is produced BEFORE the Production Change Effective VIN listed in TSIB No. ST004–04, and TSIB No. ST004–04 has NOT been performed, then the front differential support No. 1 MUST be replaced with a revised part. Please refer to TSIB No. ST004–04 for proper part number.

- 2. Remove the engine under cover front (refer to Figure 2).
- 3. Remove the engine under cover sub-assembly No. 1 (refer to Figure 2).



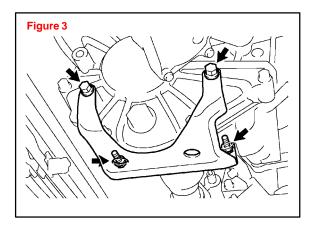
- 4. Remove the differential dynamic damper assembly from the front differential support No. 1.
- 5. Install the NEW differential dynamic damper assembly with 2 new bolts (see Figure 1).

Torque: 25 N•m (250 kgf•cm, 18 ft•lbs)

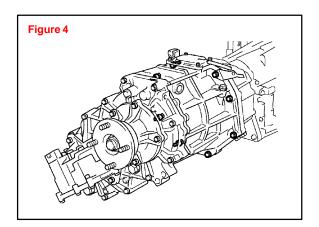
6. Test drive the vehicle and confirm the vibration/drone heard between 55 - 65 mph is eliminated. Repair is complete.

Transfer Case Drive Chain Replacement/Transfer Case Dynamic Damper Installation (70 – 75 mph Vibration/Drone Only)

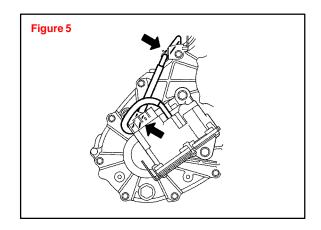
- 1. Drain the transfer oil.
- 2. Remove the transfer case lower protector by removing the 4 bolts.



- Remove the automatic transmission assembly.Refer to the Technical Information System (TIS):
 - 2003, 2004, or 2005 model year GX 470 Repair Manual: *Drivetrain Automatic Transmission/Transaxle "Automatic Transmission Assy: Replacement"*
 - 2006 or 2007 model year GX 470 Repair Manual: *Drivetrain Automatic Transmission/Transaxle "A750F Automatic Transmission: Automatic Transmission Assembly: Removal"*
- Remove the transfer assembly.
 Remove the 8 bolts and 2 clamps from the transmission.

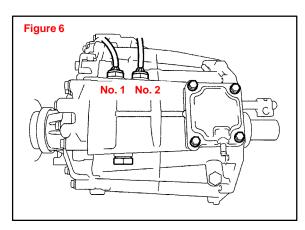


5. Remove the actuator motor breather hoses.



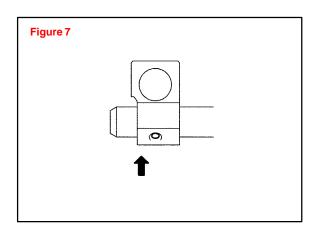
6. Remove the switches.

Remove the indicator No. 1 and No. 2 switches, case No. 1 plug, and gaskets.



7. Remove the transfer gear shift head No. 2.

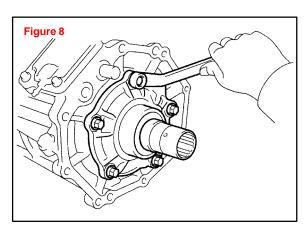
Using a pin punch and hammer, remove the slotted pin from the gear shift head No. 2.



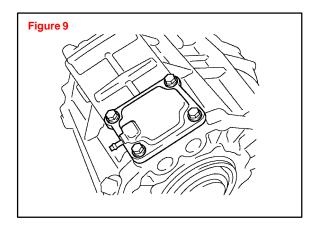
8. Remove the transfer RH bearing retainer sub–assembly by removing the 5 bolts.

HINT:

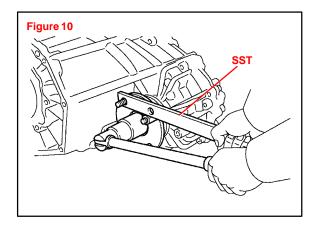
If necessary, tap the extension housing with a plastic hammer to remove it.

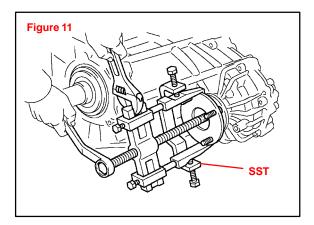


- Remove the transfer cover type T oil seal.
 Using a screwdriver and hammer, remove the oil seal from the bearing retainer sub–assembly.
- Remove the transfer case cover sub–assembly by removing the 4 bolts.



- 11. Remove the breather oil deflector.
- 12. Remove the front output shaft companion flange sub–assembly.
 - A. Using a chisel and hammer, loosen the staked part of the output shaft companion flange lock nut.
 - B. Using the SST to hold the output shaft companion flange, remove the output shaft companion flange lock nut.
 - SST P/N 09330-00021
 - C. Using the SSTs, remove the front output shaft companion flange sub–assembly.
 - SST P/N 09950-40011-02 (09951-04020, 09952-04010, 09953-04030, 09954-04010, 09955-04051, 09957-04010, 09958-04011)





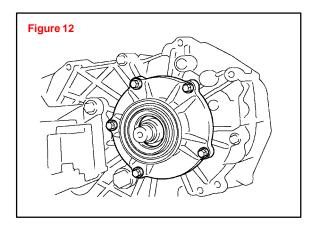
- 13. Remove the front transfer output shaft companion flange oil seal.
 Using a screwdriver and hammer, remove the oil seal from the output shaft companion flange sub–assembly.
- 14. Remove the rear output shaft companion flange sub–assembly in the same way as the front output shaft companion flange sub–assembly (step 12).

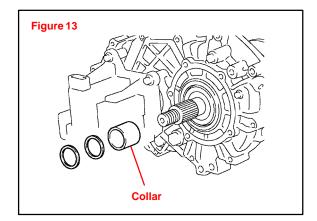
- 15. Remove the rear transfer output shaft companion flange oil seal.
 Using a screwdriver and hammer, remove the oil seal from the rear output shaft companion flange sub–assembly.
- 16. Remove the extension housing assembly by removing the 5 bolts.

HINT

If necessary, tap the extension housing assembly rear with a plastic hammer to remove it.

- 17. Remove the transfer extension housing type T oil seal.Using a screwdriver and hammer, remove the oil seal.
- 18. Remove the 2 transfer output washers and collar.

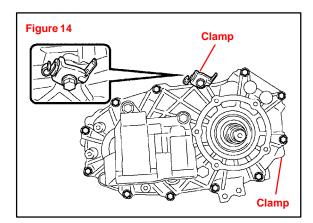




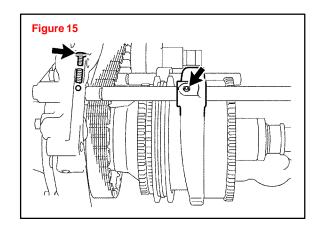
19. Remove the transfer case rear by removing the 12 bolts and 2 clamps.

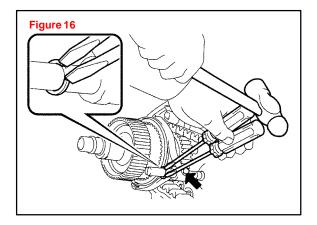
HINT:

If necessary, tap the transfer case rear with a plastic hammer to remove it.

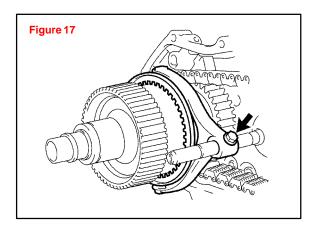


- 20. Remove the transfer gear shift fork No. 2 w/transfer high and low clutch sleeve.
 - A. Using a hexagon wrench, remove the plug No. 1.
 - B. Using a magnetic finger, remove the spring and ball from the hole.
 - C. Using a pin punch and hammer, drive out the slotted spring pin.
 - D. Remove the gear shift fork No. 2 and high and low shift fork shaft.
 - E. Remove the high and low clutch sleeve.
- 21. Remove the center differential lock fork sub–assembly w/front drive clutch sleeve.
 - A. Using 2 screwdrivers and a hammer, tap out the snap ring.

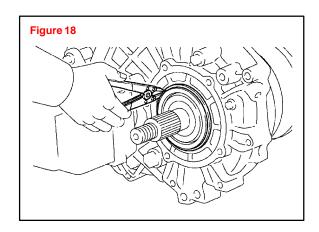




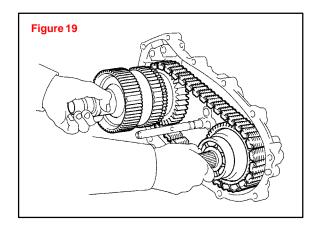
B. Remove the bolt, center differential lock fork sub–assembly, and front drive clutch sleeve.



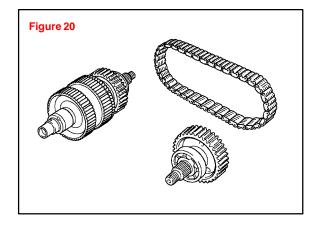
- 22. Remove the rear output shaft sub–assembly, front drive chain, and driven sprocket sub–assembly.
 - A. Using a snap ring expander, remove the snap ring.
 - B. Mount the transfer case rear in a vise.



C. Using a plastic hammer, carefully tap the transfer case rear, and remove the rear output shaft sub–assembly together with the front drive chain and the driven sprocket sub–assembly.



 Remove the rear output shaft sub-assembly, front drive chain, and driven sprocket sub-assembly.



- 23. Replace the front drive chain with the NEW revised chain assembly.
- 24. Using a screwdriver and hammer, remove the transfer case oil seal No. 1 and No. 2.

- 25. Install the transfer case oil seal.
 - A. Using the SST (or equivalent tool) and a hammer, drive in a NEW oil seal until its surface is flush with the case upper surface (No. 1).
 - SST P/N 09316–60011 (09316–00011, or equivalent)
 - B. Coat the lip of the oil seal with MP grease.
 - C. Using the SST (or equivalent tool) and a hammer, drive in a NEW oil seal until its surface is flush with the case upper surface (No. 2).
 - SST P/N 09304–12012 (or equivalent)

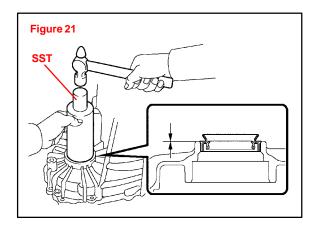
Oil seal drive in depth: -0.5 to 0.5 mm (-0.020 to 0.020 in.)

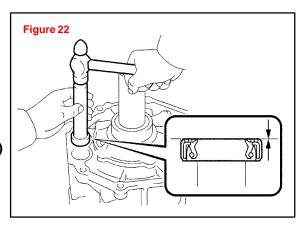
- D. Coat the lip of the oil seal with MP grease.
- 26. Install the rear output shaft sub–assembly, front drive chain, and driven sprocket sub–assembly.
 - A. Install the rear output shaft sub–assembly and driven sprocket to the front drive chain.

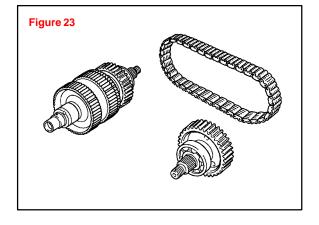
B. Install the rear output shaft sub-assembly, front drive chain, and driven sprocket sub-assembly to the case rear.

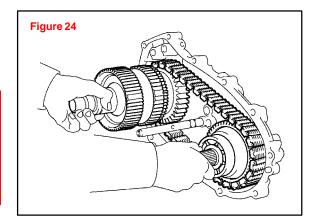


Check that the rear output shaft sub-assembly and driven sprocket sub-assembly turn lightly. If necessary, heat the rear case to about 122 – 176°F (50 – 80°C).

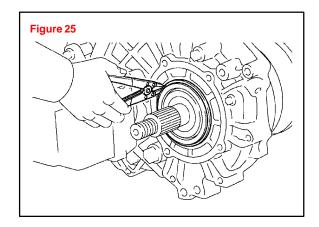






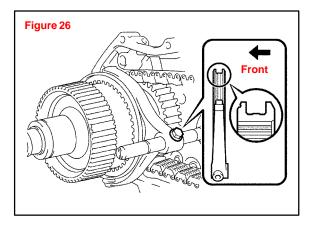


C. Using a snap ring expander, install the snap ring.



- 27. Install the center differential lock fork sub–assembly w/front drive clutch sleeve.
 - A. Install the center differential lock fork sub–assembly and front drive clutch sleeve.
 - B. Install the bolt.

Torque: 24 N•m (245 kgf•cm, 18 ft•lbf)



C. Using a screwdriver and hammer, drive in the snap ring.

NOTE:

Make sure to install the fork and clutch sleeve in the correct direction.

- 28. Install the transfer gear shift fork No. 2 w/transfer high and low clutch sleeve.
 - A. Install the gear shift fork No. 2 and high and low shift fork shaft and high and low clutch sleeve.

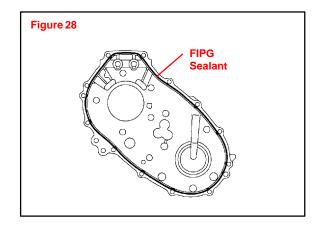
NOTE:

Make sure to install the fork in the correct direction.

- B. Apply sealant to the plug No. 1 threads.
 - Sealant: P/N 08833-00080, Toyota Genuine Adhesive 1344, Three Bond 1344, Loctite 242, or equivalent
- C. Install the spring and ball to the hole.
- D. Install the plug No. 1 to the hole.

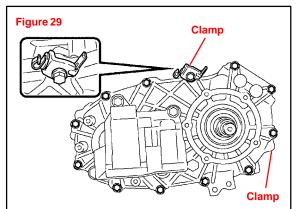
Torque: 18.6 N·m (190 kgf·cm, 14 ft·lbf)

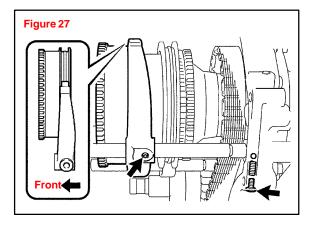
- E. Using a pin punch and hammer, Install the slotted pin.
- 29. Install the transfer rear case.
 - A. Apply FIPG sealant to the transfer rear case, as shown.
 - FIPG sealant: P/N 08826–00090, Three Bond 1281, or equivalent



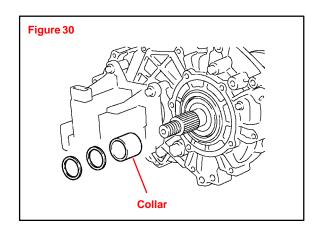
B. Install the 2 clamps and transfer rear case with the 12 bolts.

Torque: 28 N•m (285 kgf•cm, 21 ft•lbf)

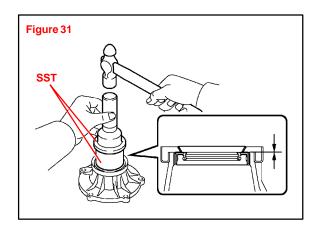


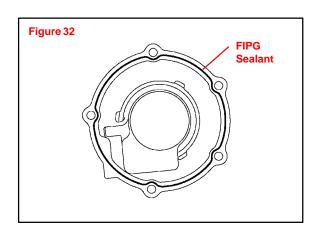


30. Install the collar and 2 transfer output washers.



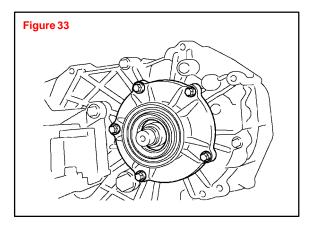
- 31. Install the transfer extension housing type T oil seal.
 - A. Using the SSTs and a hammer, drive in a NEW oil seal until its surface is flush with the housing upper surface.
 - SST P/N 00002-62091-02 (09223-46011), 09631-32020
 - B. Coat the lip of the oil seal with MP grease.
- 32. Install the extension housing assembly.
 - A. Apply FIPG sealant to the extension housing assembly rear, as shown.
 - FIPG sealant: P/N 08826–00090, Three Bond 1281, or equivalent
 - B. Apply sealant to the bolt threads.
 - Sealant: P/N 08833-00080, Toyota Genuine Adhesive 1344, Three Bond 1344, Loctite 242, or equivalent



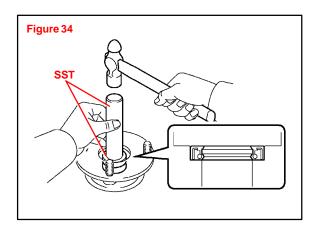


C. Install the extension housing assembly with the 5 bolts.

Torque: 12 N•m (122 kgf•cm, 9 ft•lbf)

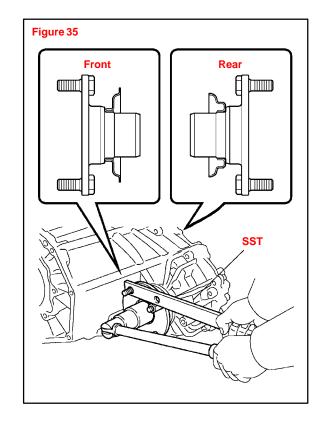


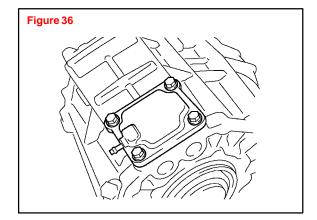
- 33. Install the front transfer output shaft companion flange oil seal.
 - A. Using the SSTs and a hammer, drive in a NEW oil seal.
 - SST P/N 09950-60010-02 (09951-00320-01), 09950-70010-02 (09951-07100-01)
 - B. Coat the lip of the oil seal with MP grease.
- 34. Install the rear transfer output shaft companion flange oil seal.
 - A. Using the SSTs and a hammer, drive in a NEW oil seal.
 - SST P/N 09950-60010-02 (09951-00320-01), 09950-70010-02 (09951-07100-01)
 - B. Coat the lip of the oil seal with MP grease.



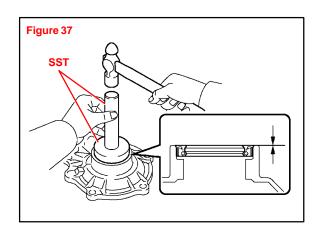
- 35. Install the front output shaft companion flange sub–assembly.
 - A. Install the companion flange sub–assembly to the drive sprocket sub–assembly.
 - B. Using the SST to hold the companion flange, install a NEW companion flange lock nut.
 - SST P/N 09330-00021 Torque: 118 N•m
 - (1,203 kgf•cm, 87 ft•lbf)
 - C. Using a chisel and hammer, stake the companion flange lock nut.
- 36. Install the rear output shaft companion flange sub–assembly.
 Using the SST, install the rear companion flange sub–assembly in the same way as the front companion flange sub–assembly.
 - SST P/N 09330-00021 Torque: 118 N•m
 - (1,203 kgf•cm, 87 ft•lbf)
- 37. Install the breather oil deflector.
- 38. Install the transfer case cover sub–assembly with the 4 bolts.

Torque: 18 N•m (184 kgf•cm, 13 ft•lbf)



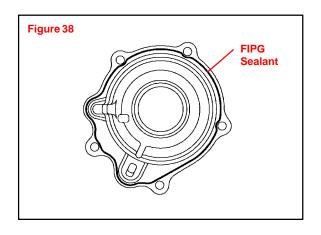


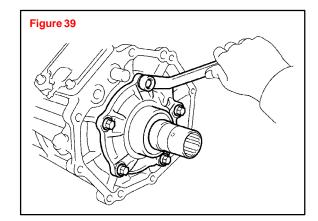
- 39. Install the transfer cover type T oil seal.
 - A. Using the SSTs and a hammer, drive in a NEW oil seal until its surface is flush with the retainer upper surface.
 - SST P/N 09950-60010-02 (09951-00590-01), 09950-70010-02 (09951-07100-01)
 - B. Coat the lip of the oil seal with MP grease.



- 40. Install the transfer RH bearing retainer sub-assembly.
 - A. Apply FIPG sealant to the bearing retainer sub–assembly, as shown.
 - FIPG sealant: P/N 08826-00090, Three Bond 1281, or equivalent
 - B. Apply sealant to the bolt thread.
 - Sealant: P/N 08833-00080, Toyota Genuine Adhesive 1344, Three Bond 1344, Loctite 242, or equivalent
 - C. Install the bearing retainer sub–assembly with the 5 bolts.

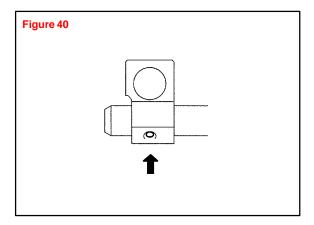
Torque: 11.5 N•m (117 kgf•cm, 8 ft•lbf)





41. Install the transfer gear shift head No. 2.

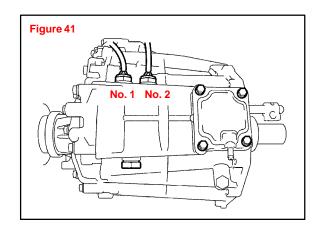
Using a pin punch and hammer, install the slotted pin to the gear shift head No. 2.



42. Install the switches.

Install NEW gaskets, the indicator switches, and the case No. 1 plug.

Torque: 37 N·m (377 kgf·cm, 27 ft·lbf)



43. Install hoses.

NOTE:

- Place the hose between the transfer rear case and the actuator motor.
- Adjust the clamp position to prevent excessive bending, pulling, or pushing on the hose.



- A. Install the transfer to the automatic transmission.
- B. Install the 2 clamps and 8 bolts.

Torque: 24 N·m (245 kgf·cm, 17 ft·lbf)

45. Install the automatic transmission assembly.

Refer to TIS:

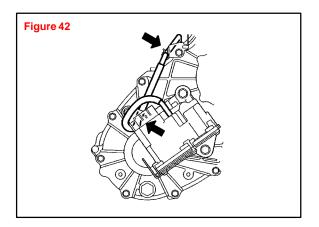
- 2003, 2004, or 2005 model year GX 470 Repair Manual: *Drivetrain Automatic Transmission/Transaxle "Automatic Transmission Assy: Replacement"*
- 2006 or 2007 model year GX 470 Repair Manual: *Drivetrain Automatic Transmission/Transaxle "A750F Automatic Transmission: Automatic Transmission Assembly: Installation"*
- 46. Install the transfer case lower protector with the 4 bolts.

Torque: 18 N·m (184 kgf·cm, 13 ft·lbf)

47. Add transfer oil.

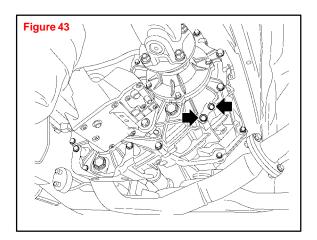
Refer to TIS:

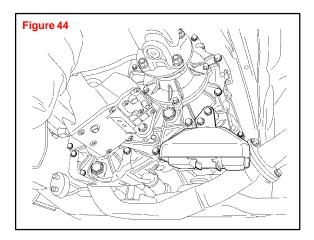
- 2003, 2004, or 2005 model year GX 470 Repair Manual: Drivetrain Transfer/4wd/Awd – "Transfer Oil: Adjustment"
- 2006 or 2007 model year GX 470 Repair Manual: Drivetrain Transfer/4wd/Awd
 "VF4BM Transfer: Transfer Oil: Adjustment"



48. Install the dynamic damper to the transfer case with 2 bolts.

Torque: 38 N-m (387 kgf-cm, 28 ft-lbf)





49. Test drive the vehicle to confirm the vibration/drone is eliminated.